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Date: February 19, 2004

To: Brenda
 PTO Refund Office

Fax No. (703) 308-6778

From: Lucia Andrade

Fax No. (954) 925-1101
 E-mail: accounting@patentusa.com

Subject: S/N: 09/884,191 Docket no. GLM-RS5

Dear Brenda:

On January 13, 2004 our amex account was charged as authorized for SE three month extension and two additional SE independent claims totaling \$561.00. We do not understand the additional charge on January 23, 2004 for \$420.00.

Please credit our PTO deposit acct no. 121099 for \$420.00 or explain why this charge is valid.

Regards,

Lucia Andrade
 For the Firm

Adjustment date: 03/25/2004 SDIRETA1
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Refund Ref: 0030015119

Credit Card Refund Total: \$420.00

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